



Allan T. Hackney

Senior Vice President & Chief Information Officer
John Hancock Financial Services



Allan T. Hackney is Senior Vice President and Chief Information Officer for John Hancock Financial, the U.S. division of Toronto-based Manulife Financial Corporation.

Mr. Hackney, who joined John Hancock in a newly created role in 2008, leads the company's information technology teams and is accountable for developing and executing strategies that increase productivity and efficiency, improve operating risk management and enhance the technical talent across the enterprise. He is responsible for increasing the value obtained from the Company's investment in people, technology and service providers.

He also is a member of Manulife's Global Information Services Leadership Committee.

Before joining John Hancock, Mr. Hackney was Chief Information Officer at AIG Consumer Finance Group. Previously, he was Senior Vice President of Information Technology for Bank of America Commercial Finance. He also had worked for nearly two decades at General Electric U.S. and Japan for its global consumer finance business.

Mr. Hackney graduated with a Bachelor's degree from Colgate University. He is a Faculty Fellow at The Levin Institute, the State University of New York's international graduate business school in New York City. Allan is also on the Regional Board of *buildOn*, a non-profit organization that empowers youth in the U.S. to make a positive difference in their communities while helping people of developing countries increase their self-reliance through education.

About John Hancock Financial and Manulife Financial Corporation

John Hancock Financial is a unit of Manulife Financial Corporation (the Company), a leading Canadian-based financial services group serving millions of customers in 22 countries and territories worldwide. Operating as Manulife Financial in Canada and in most of Asia, and primarily as John Hancock in the United States, the Company offers clients a diverse range of financial protection products and wealth management services through its extensive network of employees, agents and distribution partners.

Manulife Financial Corporation trades as 'MFC' on the TSX, NYSE and PSE, and under '945' on the SEHK. Manulife Financial can be found on the Internet at www.manulife.com.

The John Hancock unit, through its insurance companies, comprises one of the largest life insurers in the United States. John Hancock offers a broad range of financial products and services, including life insurance, fixed and variable annuities, mutual funds, 401(k) plans, long term care insurance, college savings, and other forms of business insurance. Additional information about John Hancock may be found at www.johnhancock.com.